C E R T I F I C A T E

no. 468/23

ePrivacyseal GmbH

Burchardstr. 14, 20095 Hamburg, Germany

hereby certifies* that

as determined in the certification decision of 17 November 2023

OROPE Germany GmbH
Graf-Adolf-Platz 15
40213 Düsseldorf
Germany

As a controller in the sense of art. 4(7) GDPR

operates its product or service
"User Experience Program"
version: technology as available 27/07/2023

as defined in annex 1 and to the exclusion of the processing activities in annex 2 to this certificate
in conformity with the criteria catalogue for the "ePrivacyseal EU" (version 3.0 of May 2022)

of ePrivacyseal GmbH.

final audit day: 17/11/2023

next planned monitoring by 07/12/2024

period of validity: 08/12/2022 – 07/12/2024

*ePrivacyseal GmbH is not an accredited certification body within the meaning of art. 42(5) GDPR.

Annex 1 to certificate no. 468/23

Definition of processing activities

"User Experience Project" is a continuous plan to improve OPPO products, features, and services. The user is free to decide whether to join the project or not. If the user agrees to join, OPPO will collect the related data of users usage of OPPO products, features and services (including data of any problems the user encounters during use); and limited data of third-party applications interacting with OPPO products.
OPPO will conduct research and analysis of these information and improve workflow, usability, reliability and performance in a targeted manner; then further avoid potential defects, enhance OPPO products, functions and services, and create new designs. As a final goal, OPPO ameliorate user experience to better serve all OPPO users. Joining the User Experience Project will not degrade the performance of the users OPPO products. The user can quit or join the project at any time in "setting-User Experience"

The data collected by DCS APK and DCS SDK include two parts:
(1) Channel for reporting data: data reported by the DCS channel, every time when there is data reported by DCS channel, these data will be reported.
(2) Data acquisition for DCS APK/ Data acquisition for DCS SDK: related data will only be reported only when specific status/situation/APK is activated.

The data collected by UE will not be used in other situation.

Annex 2 to certificate no. 468/23

Excluded processing activities

Out of scope:

- the device (smartphone) itself
- the WiFi or mobile network used for transmitting data
- the website of OPPO except for the privacy policy (see "Documents")
- the internal website for accessing the statistical and aggregated data
- data collected by the DCS SDK for programs other than the User Experience Program