C E R T I F I C A T E

no. 308/20

ePrivacyseal GmbH
Große Bleichen 21, 20354 Hamburg, Germany

hereby certifies* that

as determined in the certification decision of 16 September 2020

Remark Holdings, Inc.

800 S.Commerce Street, Las Vegas NV 89106, USA

operates its product or service
„REMARK AI TK-1 Thermal Kit System"

version 17/07/2020

as defined in annex 1 and to the exclusion of the processing activities in annex 2 to this certificate

in conformity with the criteria catalogue of ePrivacyseal GmbH, version 2.1. of May 2018.

final audit day: 14/09/2020
next planned monitoring by 14/09/2022
period of validity: 15/09/2020 – 14/09/2022

Annex 1 to certificate no. 308/20

Definition of processing activities

Remark's proprietary Thermal Imaging is used to scan high traffic areas for elevated temperatures and identify and track the subjects. Any individual showing an abnormal temperature will be detected and can be automatically identified, tracked, and an alert will be sent to the system user for further inspection. 120 people can be detected per minute. Real-time video and audible alerts from each installed system can be sent to the central system or monitored live. The system can be mounted on walls, tripods, or ceilings to scan wider area.

Clients buy and own product (camera + AI server) locally. Video stream of visible light and thermal is output from the camera kit and transferred into the AI server for AI algorithm processing, and stored in the AI server locally. Clients' own database or application use API to access the data in the AI server locally to pull data into their own IT architecture.

The context used of the data is according to sub-modules the client's purchase. The basic functions are face detection and thermal information of the face temperature. The optional functions include but not limit to mask wearing detection, face recognition, face ID, virtual fence, people counting, action recognition (running, falling down) etc. Clients own the physical products, models, and data locally themselves.

Annex 2 to certificate no. 308/20

Excluded processing activities

The evaluation relates only to the product mentioned in annex 1 and thus also only to the processes in which Remark is involved.