

## CERTIFICATE

no. 330/21

ePrivacyseal GmbH Große Bleichen 21, 20354 Hamburg, Germany

hereby certifies\* that

as determined in the certification decision of 17 February 2021

# **Aspiegel Limited**

1F, Simmonscourt House, Ballsbridge, Dublin, D04 W9H6, Irland as a controller in the sense of art. 4(7) GDPR

operates its product or service

"Assistant Today"

version 28/09/2020

as defined in annex 1 and to the exclusion of the processing activities in annex 2 to this certificate

in conformity with the criteria catalogue of ePrivacyseal GmbH, version 2.1. of May 2018.

final audit day: 16/02/2021

next planned monitoring by 16/02/2023

period of validity: 17/02/2021 - 16/02/2023

#### Annex 1 to certificate no. 330/21

# **Definition of processing activities**

Assistant Today provides local and cloud services in a compact application.

The scope of the evaluation is limited to the version of Assistant Today as it is provided by Aspiegel to users in the European Union (EU)/European Economic Area (EEA).

The following functions are subject to the evaluation:

Instant Access

Users can bind functions to buttons to gain a quick access.

Greetings

Provide local and online greetings which change every time when you slide in Assistant

News

Provide news in the form of pictures, atlases and short videos.

Ads

Providing personalized advertises for users.

Smart Care \_ Moments

The system will recommend relevant service cards according to the user's event or behavior data.

Push Data to BI

Reporting user behavioral data and carrying out statistical analysis

#### Annex 2 to certificate no. 330/21

### **Excluded processing activities**

The following functions and/or services and/or product-versions were not subject to the evaluation and have not been reviewed by the experts:

- 1. Assistant as it is provided to users outside the EU/EEA.
- 2. The usage of personal data by Aspiegel or any of their affiliates or 3rd parties for purposes like but not restricted to ...
  - any BI application or AI learning (This includes all activies of the BI or carried out in connection with it)
  - Analytics and development purposes, including creating aggregated groups based on usage activities
  - Targeting and directed marketing activities
  - · customer relationship management and customer care
  - support and communication
  - · conducting customer surveys and customer complaint handling
  - maintenance, problem diagnosis and fixing
  - · software and system updates
  - user identification

This includes also any back-end services and processes which relate to the a.m. operations.

- 3. Third-Party apps that may interact with Assistant
- 4. The usage of the EU-version of Assistant outside of the EU
- 5. Examination of TOM of any processor or controller apart from Equant Network Services International (hereinafter "Orange")
- 6. The Module "Global Search" as it is covered by Al Search Evaluation
- 7. Any connected App to provide a service
- 8. Any connected service provider to provide a service
- 9. Any data type or data transfer to a server, an entity or third party not explicitly named in the evaluation
- 10. Any Payment Process or Huawei payment.
- 11. Any specific agreement or data protection regulations with specific third parties