



ePrivacyseal Global

## CERTIFICATE

no. 522/25

ePrivacyseal GmbH  
Burchardstr. 14, 20095 Hamburg, Germany

hereby certifies\* that

as determined in the certification decision of 03 November 2025

**DIDI Mobility Information Technology Pte.Ltd**  
163 Tras Street, #03-01, Lian Huat Building, Singapore

provides its products or services

**International Rider App : "DiDi Rider: Affordable rides"**

**International Driver App : "DiDi Conductor"**

version as available 31/03/2023

as defined in annex 1 and to the exclusion of the processing activities in annex 2 to this certificate

in conformity with the criteria catalogue for the "ePrivacyseal Global" (version 1.0 of February 2023)  
of ePrivacyseal GmbH.

final audit day: 03/11/2025

next planned monitoring by 02/11/2028

period of validity: 03/11/2025 – 02/11/2028

## **Annex 1 to certificate no. 522/25**

### **Definition of processing activities**

DIDI Global Inc. provides a global one-stop diversified transportation platform, mainly provides service in Asia Pacific, Latin America and other markets, DiDi Global 's online business mainly relies on the DiDi Global App, providing diversified products including taxi hailing, ride hailing, chauffeur, hitch and other forms of shared mobility. DiDi Global strives to build a safe, inclusive and sustainable transportation and local service ecosystem, respecting the users' privacy and creating a better living experience and greater social value for the cities of the future.

Under the scope of certification, Currently, the business of DiDi Global Inc. mainly consists of four applications:

the driver/passenger side of DiDi Global App,

the driver/passenger side of 99 App.

Users in each country can download them from their local app stores and use them according to their needs

As for the global business, we have DiDi Food and DiDi Fintech services(mainly in Latin America Region) that are not included in the scope.

This evaluation focuses only on the international driver and the international rider app. It is assumed that the Australian driver app and the 99 driver and 99 rider app have the same functionality as the international driver and rider app. Therefore, following apps are in scope of this certification:

1. International Rider App : "DiDi Rider: Affordable rides"

Google Play:com.didiglobal.passenger (package ID)

Apple iOS: com.didi.global.passenger (package ID)

2. International Driver App : "DiDi Conductor"

Google Play: com.didiglobal.driver (package ID)

Apple iOS: com.didi.global.driver (package ID)"

## **Annex 2 to certificate no. 522/25**

### **Excluded processing activities**

#### Out of Scope:

- The evaluation focuses on the international driver and the international rider app only. It is assumed that the Australian driver app and the 99 driver and 99 rider app have the same functionality as the international driver and rider app ( but they are not in scope here)
- The scope focuses on global business where the international apps that are in focus here do not operate in Europe
- Employee data
- Delivery services and finance businesses are out of scope
- Video recording
- Data Mining
- Marketing and Promotion activities (like messages for promotion and corresponding data processing)
- Backup, restore, and disaster recovery data and workflows
- Driver performance management and incentive program administration.
- Any data storage or processing in or transfer to locations outside of EEA or USA
- Audit logs
- User behavior analysis, including browsing history, app usage, or device activity.
- Functions other than those explained in detail in the "technical factual description".
- Any other processing of data or data types than those mentioned in both, the "technical factual description" and as well in the sheet "data types".
- Social Platforms and the corresponding data exchange, any data transfer to Facebook, Google, AWS and related data processing.
- DPIA of controller or anyone using / deploying the product
- Usage of third parties as long as they are not listed in the "Third parties" sheet or as long as they are not used by the operator in a manner that is fully permissible in accordance with the GDPR and local regulations
- The processing of official or criminal information about a person, unless this is permitted in the respective country and under the GDPR and has been clearly agreed in advance as part of a consent form.

### **Annex 3 to certificate no. 522/25**

#### **Validity conditions**

- It must be ensured that audio data is recorded exclusively by persons who have given their prior consent or that the recordings are covered by other legal bases.
- There must be a compliant data protection policy and data retention policy in place. The privacy policy and the information provided to the data subjects must comply with the requirements of Articles 13 and 14 of the GDPR and provide all necessary information in full. All data subject rights must also be implemented in accordance with the provisions of the GDPR (including rights to information, correction, deletion).
- The product is processing only personal data that is listed in both, the "Data Types" and the "Technical Factual Description" and no other personal data, especially of end users.
- The operator of the product establishes a sufficient legal basis according to GDPR and local regulations for processing all data, in particular in acc. to Art. 6 I lit a) or b) GDPR. Data will only be processed if there is a sufficient legal basis for doing so and data will only be used strictly within the scope of the respective purpose and necessity.
- In every country where the product is used, the country-specific requirements must also be met and the necessary consents must be obtained in accordance with the law. In case consent has to be obtained, this is done by the operator according to the legal requirements including Art. 7 GDPR and local requirements, in a timely and easily understandable manner.
- A data protection manager must be appointed in accordance with local and GDPR requirements.