



ePrivacyseal Global

CERTIFICATE

no. 509/25

ePrivacyseal GmbH
Burchardstr. 14, 20095 Hamburg, Germany

hereby certifies* that

as determined in the certification decision of 25 June 2025

ZTE Corporation

Hi-tech South Road, ZTE Building, Hi-tech Industrial Park, Nanshan District, Shenzhen,
Guangdong Province, China.

provides its product or service

"ZLife_IOS_241030 ZLife_Android_241030"

version as available 04/12/2024

as defined in annex 1 and to the exclusion of the processing activities in annex 2 to this certificate.

final audit day: 25/06/2025

next planned monitoring by 24/06/2028

period of validity: 25/06/2025 – 24/06/2028

The certification decision takes place under the validity condition described in Annex 3 and in conformity with the criteria catalogue for the "ePrivacyseal Global" (version 1.0 of February 2023) of ePrivacyseal GmbH.

Annex 1 to certificate no. 509/25

Definition of processing activities

The ZLife_IOS_241030 ZLife_Android_241030, hereinafter referred to ZLife App, provides home equipment management services to global users, enabling basic configuration and management of home equipment through the ZLife APP. ZLife App is used as the supporting APP to manage the device for FM gateways (including FTTR), routers sold by operators.

The ZLife App enables end users to manage fixed-network terminals, supporting home equipment management globally.

ZLife App is delivered as part of a broader solution, alongside other products (ZENIC ONE, SCP, SMP, ZXA10 C6xx), to telecom operators. All components become the operator's assets, and data flows are contained within the operator's internal infrastructure and under operator control.

The product will be sold to the Operator/Carrier (as Data Controller), who provide the deployment environment and operation. User data is owned and stored by the Controller.

Annex 2 to certificate no. 509/25

Excluded processing activities

Out of scope:

- Data of operator and their employees
- Customer contract or billing information
- Performance metrics
- Network topology and logical service structures
- Audit logs and other logs
- Integration data with external OSS/BSS or third-party systems
- SIP data, video data and other end user data not listed in "data types"
- Backup, restore, and disaster recovery data and workflows
- network traffic passing through the device
- devices that are not used for router's network settings management
- Camera Mac, IP, Audio, video and picture and all functions and processes related to IPC Internet Protocol Camera
- Functions other than those listed in the "technical factual description". Any other processing of data than those listed in "technical factual description" and any other data than those listed in "data types". Especially any other data that is maybe processed in managing, controlling or maintaining devices.
- Any service, maintenance, troubleshooting or other assisting by ZTE's or other entities in China or any taking part in the processing of data by such entities or any data transfer to them.
- Any transfer of data out of the EU or any processing outside of the EU.
- Compliance of Operator using the product (for example fulfilment of any documentation obligations under GDPR, policies, documentation and obligations regarding data subject rights). The seal certifies that the product can, in principle, be used in accordance with the criteria catalog. The specific use by a particular operator (or anyone else using/deploying the product) and under specific conditions and the data protection assessment of their use of the product are therefore not covered by this seal.
- Data Processing Agreements or other agreements with operators using or deploying the product or any other processing where ZTE acts as processor or sub-processor.
- DPIA of controller or anyone using / deploying the product

Annex 3 to certificate no. 509/25

Validity condition

- The product is used by a telecommunications operator solely in Germany or in the European Union, whereby all data remains within this area and cannot be processed or accessed from outside.
- The product is processing only personal data that is listed in "Data Types" and no other personal data, especially of end users.
- There is a method and process in place that allows data subjects to easily exercise all of their data subject rights according to GDPR.
- The operator establishes a sufficient legal basis for processing the data, in particular in acc. to Art. 6 I lit a) or b) GDPR.